QUALITY POLICY

WA Recycling is a specialist provider of recycled road base, aggregates and sand. Our management and staff are committed to providing high quality products and services that meet and exceed our customer's expectations.

Quality Objectives

The management and staff at WA Recycling are committed and will strive to:

- Provide an exceptionally high-quality level of products and services to our customers
- Manage our processes to maximise efficiency and productivity
- Follow up on services and products provided, to ensure customer satisfaction is maintained at a high level

As part of our systems and processes we will:

- Train, educate and communicate with employees, contractors and other relevant interested parties in regard to this policy and quality expectations where necessary
- Ensure that this policy is retained as documented information, and available to interested parties
- Define and meet objectives, by documenting and monitoring measurable quality targets
- Comply to statutory, regulatory and other requirements
- Apply a Plan, Do, Check, Act methodology to our Quality Management System
- Continually monitor and improve our quality performance and the effectiveness of our Quality Management System
- Apply Risk Based Thinking within our systems, operations and processes
- Conduct audits to verify core processes are effectively managed within the business as part of our Continual Improvement Process
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015
- Review this policy annually

Approved by:

ANTHONY GANGEMI
DIRECTOR
11/02/2026

JOSEPH GANGEMI
DIRECTOR
11/02/2026

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